



# Hospitality Connect - Privacy Policy

*Last Updated: 28/01/2025*

## 1. Introduction

Welcome to Hospitality Connect ("we," "our," or "us"). We are committed to protecting the privacy of our users. This Privacy Policy explains how we collect, use, and safeguard your information when you use our website [www.hospitalityconnect.org] (the "Website"). We comply with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

## 2. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, and other contact details.
- **Non-Personal Information:** Browser type, IP address, access times, and pages viewed.
- **Educational Data:** Information related to the school, courses, or students' preferences when they access educational materials or apply for apprenticeship opportunities.

**Cookies and Tracking Technologies:** We use cookies to improve your experience on our Website (see our Cookie Policy for more details).

## 3. How We Use Your Information

We use the information we collect for the following purposes:

- To provide access to our educational materials and apprenticeship opportunities.
- To improve our Website's content and functionality.
- To communicate with you regarding updates, offers, or support.
- To analyse Website traffic and trends.

## 4. Sharing Your Information

We may share your information with:

- **Educational Institutions and Hospitality organisations:** Schools that you interact with through our platform and organisation that have an interest in providing educational/work experiences.
- **Third-party Service Providers:** Companies that assist us in website hosting, analytics, and communication.
- **Legal Authorities:** When required by law or to protect our rights under UK law.

## 5. Data Security

We implement industry-standard security measures to protect your information. However, no method of transmission over the internet is 100% secure. We store data within the UK or in the European Economic Area (EEA) where appropriate safeguards are in place.

## 6. Your Rights

Under the UK GDPR, you have the right to:

- Access, update, or delete your personal information.
- Request the restriction or objection of certain processing activities
- Request a copy of the personal data we hold about you.
- Lodge a complaint with the Information Commissioner's Office (ICO) if you believe your data rights have been violated.

## 7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Last Updated" date.

## 8. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us via our contact page on the website.